

Bandit learning with positive externalities

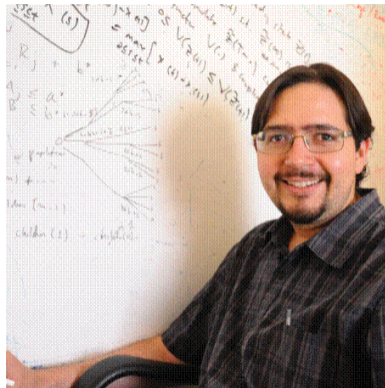
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Motivation: Recommendations in online platforms

ebay Etsy upwork™ airbnb

Thumbtack

urbansitter

STITCH FIX™

instacart

- ▶ Learning algorithms used to recommend alternatives to users.
- ▶ *Common assumption*: arrivals not influenced by decisions.

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- ▶ Learning algorithms used to recommend alternatives to users.
- ▶ *Common assumption*: arrivals not influenced by decisions.
- ▶ This talk is about learning with *positive externalities*: A positive experience attracts more users of the same type

A simple setting

Suppose there are two types of users of a platform:

- ▶ blue users like blue items (but not red items)
- ▶ red users like red items (but not blue items)

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So the platform might learn to prefer red-red matches.

If $\mathbb{E}[\text{blue-blue match reward}] > \mathbb{E}[\text{red-red match reward}]$,
then this is a suboptimal outcome.

Our results: Summary

- ▶ In the presence of positive externalities, optimal algorithms for the classical multiarmed bandit can fail spectacularly.
- ▶ In our model, we instead develop an optimal algorithm via *balanced exploration*.

Model

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Goal: *maximize expected total reward* (ETR_T).

We study performance asymptotic in T .

The model: Positive externalities

Let θ_a be initial “bias” of arm a .

We assume the user arriving at time t *likes* arm a independently with probability:

$$\lambda_a(t) = \frac{f(\theta_a + S_a(t))}{\sum_b f(\theta_b + S_b(t))}.$$

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For now let's assume $f(x) = x$. (Generally we consider $f(x) = x^\alpha$, $\alpha \geq 0$.)

The baseline oracle

Since we study performance that is asymptotic in T , natural to consider a baseline oracle that *always chooses arm a^** .

Proposition

The oracle earns $ETR_T^* = \mu_{a^*} T - \Omega(\ln T)$.

Intuition:

Second term comes from needing to remove any initial bias toward suboptimal arms, since:

$$\mathbb{P}(\text{user } t \text{ likes } a^*) \approx 1 - \frac{\sum_{a \neq a^*} \theta_a}{O(t) + \sum_{a \neq a^*} \theta_a}.$$

Regret

Measure performance of any algorithm against baseline oracle
as *expected regret* R_T :

$$R_T = \text{ETR}_T^* - \text{ETR}_T.$$

Performance of benchmark policies

UCB and the standard bandit

The $\text{UCB}(\gamma)$ (“upper confidence bound”) algorithm is a benchmark algorithm for the standard multiarmed bandit (MAB) problem.

At time t , $\text{UCB}(\gamma)$ pulls the arm a with largest:

$$\text{empirical mean reward up to } t + \sqrt{\frac{\gamma \ln t}{T_a(t-1)}}.$$

Well-known fact for standard MAB:

$\text{UCB}(\gamma)$ achieves regret (against always playing a^*) of $O(\ln T)$, and this is optimal.

UCB with positive externalities

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In fact, the situation is much worse:

Proposition

For $\text{UCB}(\gamma)$:

$$\lim_{T \rightarrow \infty} \mathbb{P}(S_{a^*}(T) = 0) > 0.$$

In other words: positive probability of *never* receiving a reward on arm a^* !

(Same result holds for any super-logarithmic externality function f .)

Random explore-then-exploit

Why does UCB fail? *It stops exploring too quickly.*

A simple benchmark that explores more:

- ▶ Explore uniformly at random for some fixed time τ .
- ▶ Commit to empirical best arm at τ for rest of horizon.

This is *random explore-then-exploit* (REE).

Random explore-then-exploit

The performance of REE (with optimized τ) is somewhat better than UCB:

Proposition

For REE, $R_T = O(T^c)$, where $c < 1$.

Analysis of REE proceeds by viewing each arm as a *generalized urn process*.

Model arms as *independent* continuous-time branching processes, in which branches occur at rate $1/m$.

The *jump chain* of the combined process exactly captures positive externalities.

An optimal algorithm

What's going wrong?

UCB and REE highlight the failure modes in this model:

- ▶ If we do not explore enough, then we risk missing the optimal arm entirely, because arriving users simply don't like it.
- ▶ If we explore at random, then even if we identify the optimal arm, too much regret is incurred in undoing the bias on suboptimal arms.

We develop an algorithm that uses structured exploration to overcome these challenges.

Balanced exploration

The *balanced exploration* algorithm is as follows:

Fix $\tau = \Theta(\ln T)$.

- ▶ For $t \leq \tau$, pull the arm with lowest cumulative reward $S_a(t-1)$ (ties broken at random).
- ▶ For $t > \tau$, pull the arm with highest mean reward $S_a(\tau)/T_a(\tau)$ at time τ .

Proposition

Balanced exploration has regret $R_T = O(\ln^2 T)$.

Lower bound

To get intuition into why balanced exploration works, easiest to study the matching lower bound.

Proposition

Any policy must have expected regret $R_T = \Omega(\ln^2 T)$.

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Intuition for lower bound:

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- ▶ So from time $\Theta(\tau)$ onwards, if a^* correctly identified, incur regret that is $\Omega(\tau \ln T)$.
- ▶ Any algorithm with τ that is smaller than $O(\ln T)$ is guaranteed to incur high regret, via a standard change of measure argument; therefore we must have $\tau = \Omega(\ln T)$, and the result follows.

The strength of positive externalities

The complete picture

Suppose $f(x) = x^\alpha, \alpha \geq 0$.

	$\alpha = 0$	$0 < \alpha < 1$	$\alpha = 1$	$\alpha > 1$
UCB	$O(\ln T)$	$\Omega(T)$	$\Omega(T)$	$\Omega(T)$
REE	$O(\ln T)$	$\Omega\left(T^{1-\alpha} \ln^{\frac{\alpha}{1-\alpha}} T\right)$	$\Omega\left(T^{\frac{\mu_b}{\mu_b + \theta_{a^*} \mu_{a^*}}}\right)$	$\Omega(T)$
Balanced exp.	$O(\ln T)$	$O(T^{1-\alpha} \ln^\alpha T)$	$O(\ln^2 T)$	$O(\ln^\alpha T)$
Lower bound	$\Omega(\ln T)$	$\Omega(T^{1-\alpha} \ln^\alpha T)$	$\Omega(\ln^2 T)$	$\Omega(\ln^\alpha T)$

Conclusion

Looking ahead

In our model:

1. More general reward distributions
2. Dependence of regret on m (number of arms)

More broadly:

1. Personalization and contextual bandits
2. Other objectives