

Stability and Learning in Strategic Queuing Systems

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Example of a **repeated game**: traffic routing



- Traffic subject to congestion delays
- cars and packets follow shortest path
- Congestion game = cost (delay) depends only on congestion on edges

Learning in Repeated Games

- Agents play **fixed** game (bidding in auctions, routing with delay)
- Selfishly aim to **minimize own sum of costs over time**
- Model agents as using **no-regret** learning algorithms
 - **Simple and efficient algorithms achieve no-regret**: Hannan consistent [[Hannan'57](#)], multiplicative weights [[Freund-Schapire '97](#)], follow-the-perturbed-leader [[Kalai-Vempala '03](#)], etc.
 - **Simple behavioral assumption**: if single action would have been good to play throughout, notice it!
 - **Less restrictive assumptions than being stable at a one-shot Nash**
 - **Some evidence that players satisfy this...**

Social Welfare: Price of Anarchy and Learning

- Price of Anarchy [[Koutsoupias-Papadimitriou '99](#)]: “how does social cost of Nash outcome compare to social optimum?”
 - 4/3 in affine routing delays [[Roughgarden-T '03](#)],
 - 1/2 in valid utility games [[Vetta '02](#)], many others...
- Bicriteria Results: “cost of equilibrium of nonatomic flow is at most optimal social cost with twice the amount of flow” [[Roughgarden-T '03](#)]

Quantitative bounds (i.e. price of anarchy) on quality of Nash outcomes often extend directly to learning outcomes [[Blum, et al '08](#); [Roughgarden '09](#); [Lykouris, et al '16](#)]

Social Welfare of Learning Outcomes

Critical Assumption: new copy of the same game is repeated (no carryover effect between rounds other than through learning)

Is this reasonable?

Large population games: traffic routing



Morning rush-hour traffic



No carryover effect
(except through the
learning of the agents)



Second-by-second packet traffic



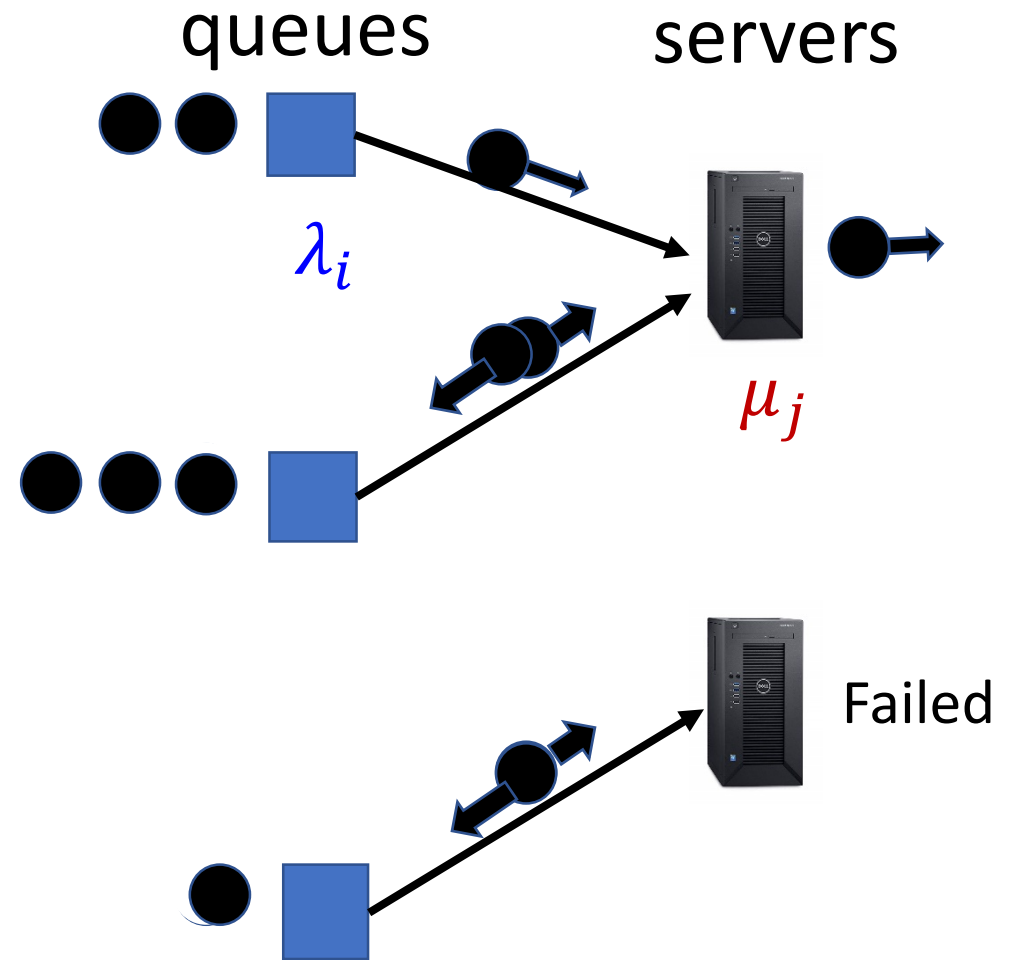
Packets take time to clear,
dropped packets need to be
resent in the next round

This work: what can we say about
quality of competitive, learning
outcomes in repeated games with
carryover?

We study this question in a natural queuing setting.

Model of Learning in a Queuing System

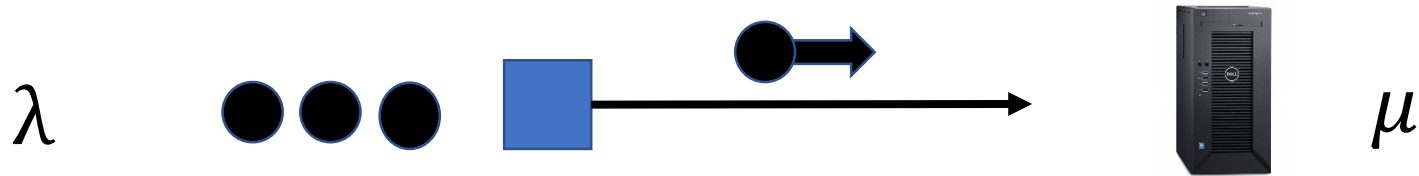
- Queue i gets new packets with a Bernoulli process with rate λ_i
- Server j succeeds at serving a packet with probability μ_j
- Each time step: each queue can send **one packet to one of the servers** to try to get serviced
- **Server can process at most one packet and unserved packets get returned to queue**
- Queues use **no-regret learning** to selfishly get the best service



Our Main Question

How large should the server capacity be to ensure competitive, no-regret queues remain bounded in expectation over time?

- **Example:** one queue, one server (no learning, no competition)



- $\lambda < \mu$: expected queue size **bounded** (biased r.w. on the half-line)
- $\lambda = \mu$: expected queue size grows like $\Theta(\sqrt{t})$ (unbiased r.w.)
- $\lambda > \mu$: expected queue size grows **linearly in t** \rightarrow sharp threshold

One queue many servers

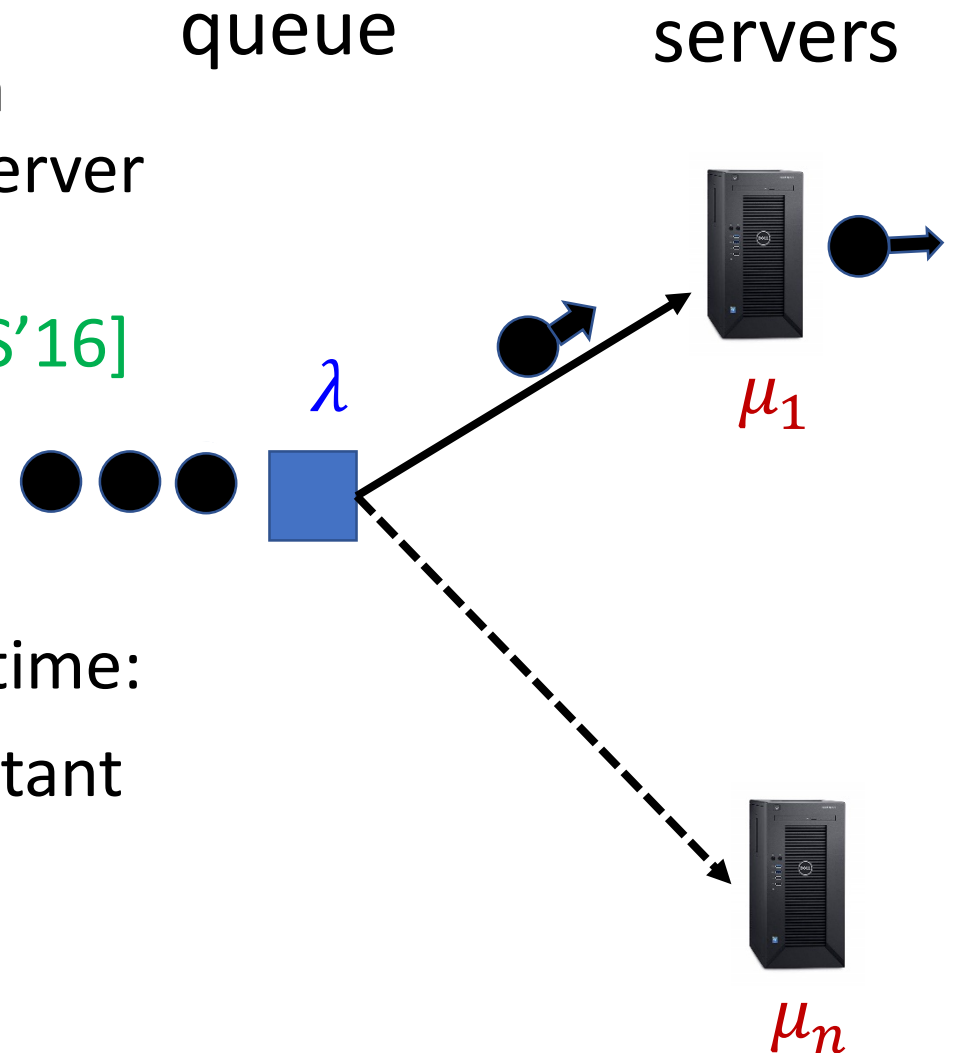
- The one queue faces a Bayesian multi-arm bandit learning problem to find the best server

[Krishnasamy, Sen, Johari, & Shakkottai NIPS'16]

- Queue is searching for the best server:

needs $\lambda < \mu_i$

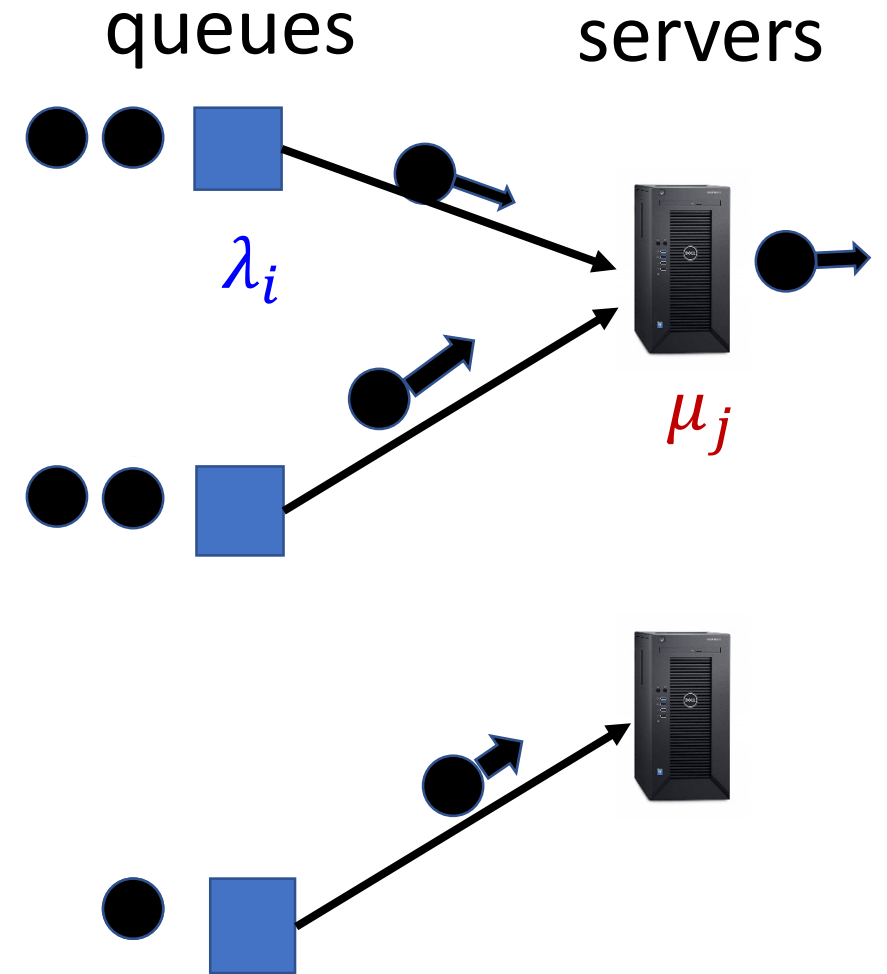
- Study the evolution of queue length over time:
goes up to $O(\log t)$ and then back to a constant
once the best server is identified



Many queues, many servers and learning

Today learning in game:

- non-cooperative, selfish play and
- carry-over effect



Baseline Measure: Coordinated Queues

Assume queues and servers are sorted:

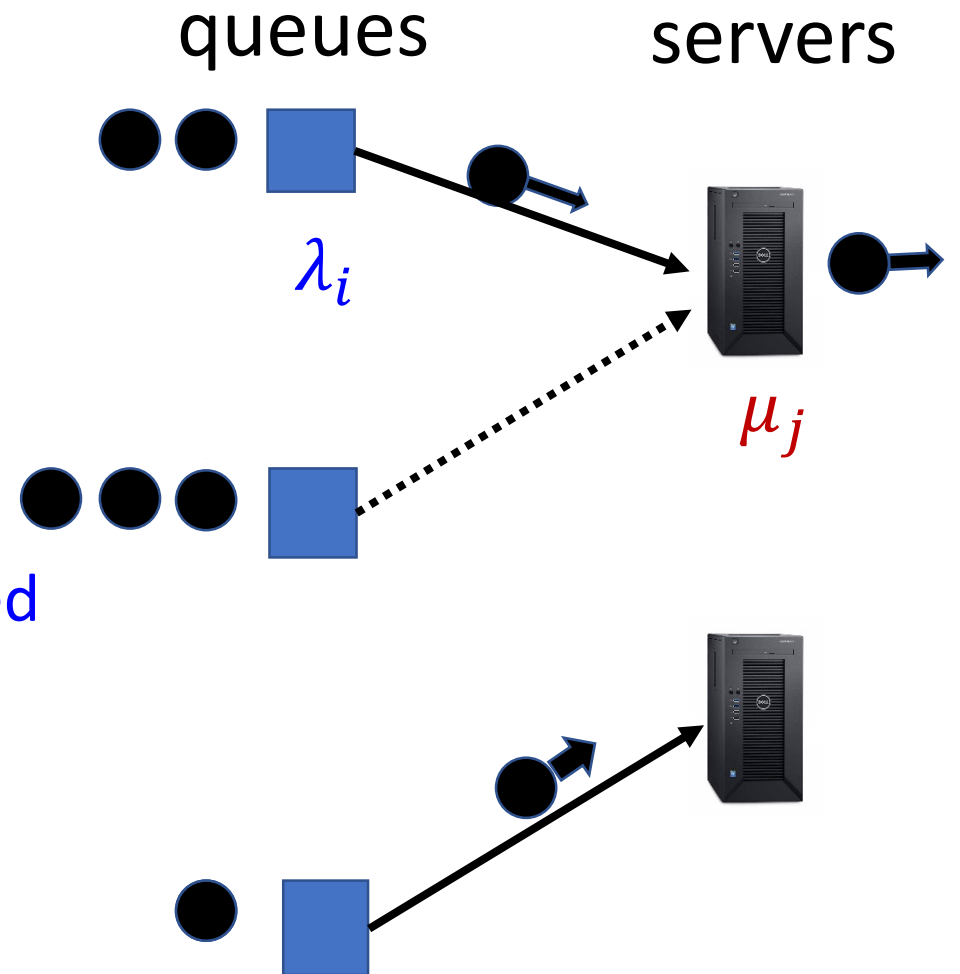
$$1 > \lambda_1 \geq \lambda_2 \geq \dots \geq \lambda_n$$

$$1 \geq \mu_1 \geq \mu_2 \geq \dots \geq \mu_m > 0$$

Claim: necessary/sufficient condition for centralized stability: for all k ,

$$\sum_{i=1}^k \lambda_i < \sum_{i=1}^k \mu_i$$

(Recall: can only send one packet each round)



How Do Servers Choose Between Packets?

- **Option 1**: uniformly random
- **Option 2**: oldest first

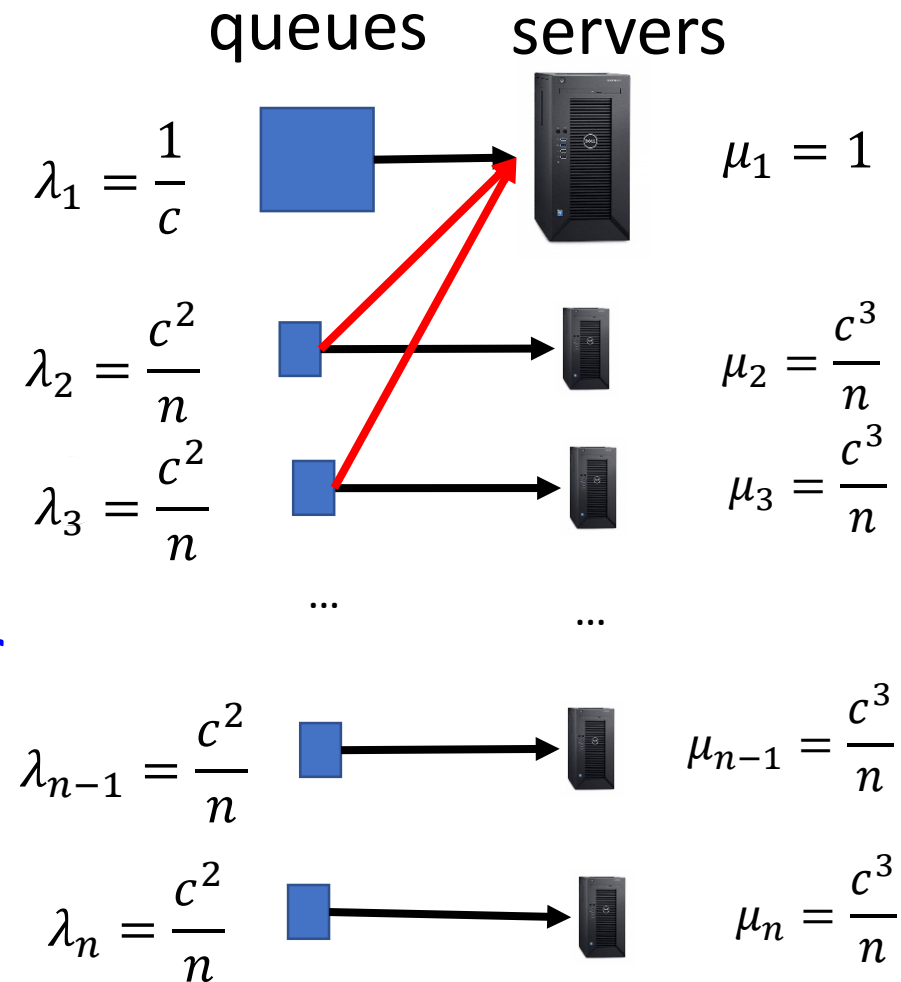
Main Results [Gaitonde-T '20]

- **Uniformly random**: selfishness **need not** help coordinate queues, unless prohibitively larger service rates
- **Oldest first**: **selfish learning helps coordinate** so long as service rate is at least **twice** the arrival rate, i.e. for all k ,

$$\sum_{i=1}^k \lambda_i < \frac{1}{2} \sum_{i=1}^k \mu_i$$

Why Uniform Selection Fails

- One big queue/server and many small queues w/ matching servers \rightarrow slack $c > 1$
- **Simple coordinated strategy**: send to own server!
- But: small queues can **saturate large server**
 \rightarrow **big queue cannot clear!**



Selfish Queuing with Priorities

- **Main Theorem** [informal, [Gaitonde-T '20](#)]: suppose that:
 - Servers attempt to serve **oldest** packet received in each round,
 - Queues use **no-regret** learning algorithms,
 - and for all k ,

$$\sum_{i=1}^k \lambda_i < \frac{1}{2} \sum_{i=1}^k \mu_i$$

Then, **all queue sizes remain bounded** in expectation uniformly over time. Moreover, factor $1/2$ is tight.

Proof Ideas

- Use potential function

$$\Phi \approx \sum_{\tau} \Phi_{\tau}$$

with $\Phi_{\tau} = \#$ packets aged τ or older in the system

- [Pemantle, Rosenthal '04]: random process satisfying

- i. Sufficiently regular
- ii. Negative drift when large

remains bounded in expectation for all times

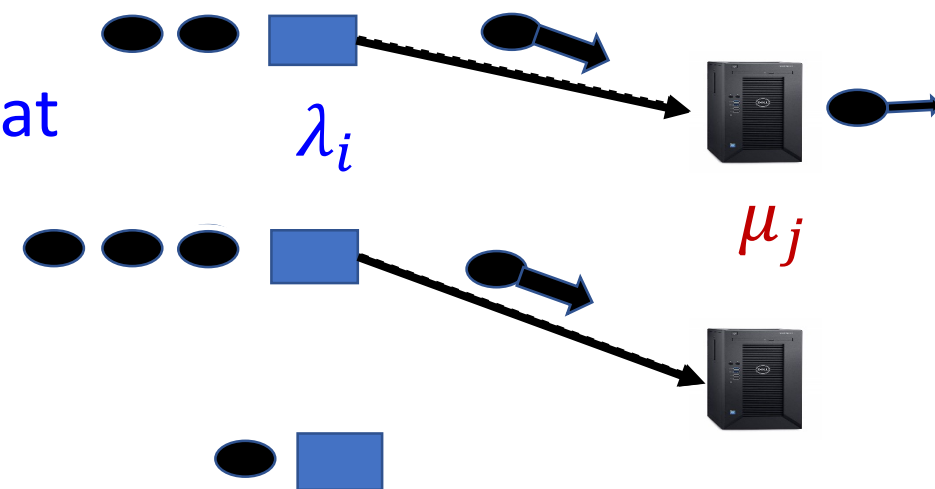
- No-regret + factor 2 slack implies negative drift when queues have large backup

Why Φ and How No-Regret Helps

- Look at queues with packets at least τ -old; they have **priority**
- Fix long window and look at **best/fastest servers**
- Either: i) **many τ -old queues send there** throughout window \rightarrow decrease in queue size, OR
ii) they do not \rightarrow had priority there so **no-regret** kicks in:

Any queue with τ -old packets would have regret, unless it managed to get service for at least this much!

Apply at all thresholds τ **simultaneously** to get no-regret at all scales \rightarrow implies negative drift



Extra Technical Details

- Need no-regret to hold on specific windows of long enough size **with high-probability**

unlikely bad situations will happen, need to be able to recover

- Other technical issues for applying Pemantle/Rosenthal result
use model with **deferred decisions**: study *ages* instead of *sizes*:

age of oldest packet T_i^t in queue i

$$\Phi_\tau = \sum_{i: T_i^t > \tau} \lambda_i (T_i^t - \tau) \approx \# \text{ packets age } \tau \text{ or older in the system}$$

- apply concentration bounds, avoid bad correlations for the analysis,
- “**sufficiently regular**” = bounded moments

Summary and Future Directions

Thanks!

- Learning in games has many attractive features, but not much known on quality of outcomes in games with carryover effect
- We prove stability results of selfish learners in queuing model with strong dependencies over time via returned packets and priority
- Can these kinds of results be extended to other natural games with carryover (auctions with budgets? More complicated routing schemes/feedback structures?)?
- Upcoming work: *Is this the right learning?* More patience in evaluating results: $\frac{e}{e-1} \approx 1.58$... factor is enough.